

Shipping Policy for Sweep Style

Thank you for choosing Sweep Style! We strive to provide a smooth and efficient shipping experience for our valued customers. Please review our shipping policy below:

Processing Time:

All orders are processed and shipped within 1-2 business days (excluding weekends and holidays). We aim to get your items ready for shipment as quickly as possible.

Shipping Methods:

a. Free Lettermail Shipping within Canada:

We offer free lettermail shipping for orders within Canada. This option does not include tracking or expedited delivery. Please note that delivery times may vary.

b. Tracking and Faster Shipping Options:

If you require tracking or faster shipping for your order within Canada, please contact our customer service team. They will assist you in selecting the appropriate shipping method and provide you with the associated costs.

c. US Tracked Package:

For customers in the United States, we offer a flat rate of \$8.99 for tracked package shipping. This rate applies to packages weighing up to 1 KG (2.2 lbs). Please note that delivery times may vary.

d. International Shipping:

For international orders, please contact our customer service team. They will provide you with the available shipping options and associated costs for your specific location.

Delivery Time:

The estimated delivery time for your order depends on the shipping method selected and your location. Please note that unforeseen circumstances, such as customs delays or weather conditions, may affect delivery times. We do our best to provide accurate delivery estimates, but they are not guaranteed.

Order Tracking:

For orders that include tracking, we will provide you with a tracking number via email once your package has been shipped. You can use this tracking number to monitor the progress of your shipment.

Customs and Duties:

For international orders, please be aware that customs fees, taxes, and duties may apply upon arrival in your country. These additional charges are the responsibility of the customer. Please check with your local customs office for more information on potential fees.

If you have any further questions or need assistance with your order's shipping, please don't hesitate to contact our customer service team. We are here to help!